

DECISION-MAKER:	HEALTH OVERVIEW AND SCRUTINY PANEL		
SUBJECT:	BITTERNE WALK IN CENTRE		
DATE OF DECISION:	30 OCTOBER 2014		
REPORT OF:	ASSISTANT CHIEF EXECUTIVE		
<u>CONTACT DETAILS</u>			
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STATEMENT OF CONFIDENTIALITY

None

BRIEF SUMMARY

Following concerns raised during winter 2013/14, a service review of the Bitterne Walk in Centre was carried out in March and April 2014. A number of concerns have been raised about decisions to be made about the Centre and the Chair of the Health Overview and Scrutiny Panel requested that a special meeting of HOSP urgently looked into this matter. At the meeting on 30th October 2014 the Chief Executive of the Southampton Clinical Commissioning Group (CCG), John Richards, will outline the findings of the review and highlight the options and plans for wider consultation to support decisions on its future.

RECOMMENDATIONS:

- (i) That the Panel notes the findings from the review of the Bitterne Walk in Centre and considers if there are any issues for further consideration or that may need to be brought forward to a future HOSP meeting.

REASONS FOR REPORT RECOMMENDATIONS

1. To update the Panel on the findings from the service review and plans to involve services users and City residents in any decisions on the future of the Bitterne Walk in Centre.
2. The Panel need to ensure that any future changes are aligned with better health and wellbeing outcomes for both service users and City residents.

ALTERNATIVE OPTIONS CONSIDERED AND REJECTED

3. None

DETAIL (Including consultation carried out)

4. The Bitterne Walk in Centre (BWIC) is a nurse-led primary care service commissioned from Solent NHS Trust and is located in the East of the city. It currently costs the CCG £1.4m per annum. Over 80% of Southampton's patients are from the East locality (predominantly from two practices), and one third of the activity is from other Hampshire CCGs. 'Cough' and 'sore throat' are the top two presenting conditions.
5. In response to concerns raised during winter 2013/14, a service review of the

BWIC was carried out in March and April 2014. The review demonstrated that while patient satisfaction with the service was good, most attendees could be effectively treated in other settings due to changes in urgent care services (including the launch of 111, enhancements to the Minor Injuries Unit and the presence of a 100 hour pharmacy nearby).

6. In addition, it was found that the service is no longer offering value for money. Both commissioner and provider concluded that the cost of the service does not reflect the attendances and level of intervention offered, and that the future of the service should be considered in line with an options appraisal.
7. A number of concerns have been raised about decisions to be made about the Centre. The Chair of the Health Overview and Scrutiny Panel therefore requested that a special meeting of the Panel urgently look into this matter to consider the findings from the service review and future plans to involve services users and City residents in any decision on the future of the Bitterne Walk in Centre. The Panel need to ensure that any future changes to the services are aligned with better health and wellbeing outcomes for both service users and City residents.
8. At the meeting on 30th October 2014 the Chief Executive of the Southampton Clinical Commissioning Group (CCG), John Richards, will outline the findings of the review and highlight the options and plans for wider consultation to support decisions on its future.
9. The Panel are recommended to note the findings from the service review of the BWIC and consider if there are any issues that may need further consideration by the CCG in relation to consultation on the options or that may need to be brought forward to a future HOSP meeting.

RESOURCE IMPLICATIONS

Capital/Revenue

10. None

Property/Other

11. None

LEGAL IMPLICATIONS

Statutory power to undertake proposals in the report:

12. The duty to undertake overview and scrutiny is set out in Section 21 of the Local Government Act 2000 and the Local Government and Public Involvement in Health Act 2007.

Other Legal Implications:

13. None

POLICY FRAMEWORK IMPLICATIONS

14. None

KEY DECISION? No

WARDS/COMMUNITIES AFFECTED:	Bitterne / All
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SUPPORTING DOCUMENTATION

Appendices

1.	None
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Documents In Members' Rooms

1.	None
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Equality Impact Assessment

Do the implications/subject of the report require an Equality Impact Assessment (EIA) to be carried out.	Yes/No
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Other Background Documents

Equality Impact Assessment and Other Background documents available for inspection at:

Title of Background Paper(s)

Relevant Paragraph of the Access to Information Procedure Rules / Schedule 12A allowing document to be Exempt/Confidential (if applicable)

1.	None	
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